





Exercise

CHOOSE THE CORRECT RESPONSE

Listen to the recording.

Circle the best response to each question.

- 1. a) Hi. Do you deliver?
 - b) Sure, I'll transfer you.
 - c) I'm sorry. She's not here at the moment.
- 2. a) Thanks for calling. Bye.
 - b) From 8 am to 5 pm.
 - c) Certainly. One moment, please.
- 3. a) Speaking.
 - b) I'm afraid the doctor isn't in today.
 - c) Talk to you later.
- 4. a) Bye for now.
 - b) Sure. No problem.
 - c) Could he call back later?
- 5. a) Yes, I did.
 - b) That's okay. I'll call back tomorrow.
 - c) I'm calling from my cell.

- 6. a) No, it's my first time calling.
 - b) Sure. When is a good time?
 - c) I think you have the wrong number.
- 7. a) Yes, I called last week.
 - b) I'll have Taylor call you back.
 - c) I'm afraid he's not in.
- 8. a) I'm afraid you have the wrong number.
 - b) No, thanks. I'll call later.
 - c) Of course. Sorry for disturbing you.
- 9. a) Around 9 pm.
 - b) I'm sorry. I'll call back.
 - c) Yep. Just a second.
- 10. a) I'll try again later.
 - b) This is Tanya.
 - c) Try tomorrow around noon.