

You are going to read a text about the rights of a shopper. Some words are missing. Use the words in brackets to form a word that fits into each gap.

Know Your Rights !



If you are a regular _____ (SHOP) , you ought to make sure you know your _____ (CONSUME) rights. For example, did you know that TV, radio and newspaper _____ (ADVERTISE) have to tell the truth ? If they say something about a _____ (PRODUCE) that isn't true, they can be taken to court. Also, if you order something and you are promised _____ (DELIVER) before a certain date, you should get some money back if it doesn't arrive in time.

The general rule is : don't be afraid to make a _____ (COMPLAIN). And if a shop _____ (ASSIST) is _____ (HELPFUL) or rude, always insist on speaking to the _____ (MANAGE). The shop certainly doesn't want to lose one of its _____ (CUSTOM) . Now that more and more people are buying things online , shops have to do more for the _____ (HAPPY) of the buyers.

GAP FILL

"G20 leaders agree to help Afghanistan"

The G20 is a (1) _____ of 19 rich countries plus the European Union. It meets to talk about and act on (2) _____ world problems. It has just met to discuss the (3) _____ of Afghanistan. Leaders of the G20 promised to stop Afghanistan falling into (4) _____ economic chaos. Since the Taliban took over Afghanistan in August, the economy has almost (5) _____. Germany's leader Angela Merkel said it was essential to help Afghanistan. She said if the country's (6) _____ system collapsed, no humanitarian aid could be given. She added: "To look on as 40 million people (7) _____ into chaos because there's no financial system must not be the (8) _____ of the international community."

future
group
goal
financial
deeper
major
descend
collapsed

The G20 leaders will (9) _____ the Taliban in sending humanitarian aid to Afghanistan. Mario Draghi, the Italian prime minister and (10) _____ leader of the G20, said: "It is very hard to see how you can help people in Afghanistan (11) _____ involving the Taliban." The EU said it would increase the (12) _____ of aid it gives the country to \$1.15 billion. The IMF and World Bank said they would also provide aid but did not say how (13) _____. The Taliban's acting foreign minister, Amir Khan Muttaqi, said: "The international community needs to (14) _____ cooperating with us." He said the aid would help the Taliban to stop (15) _____ in the country. He said it would also help the Taliban to "engage positively with the (16) _____".

amount
current
insecurity
much
involve
world
without
start