

You are going to read a text about the rights of a shopper. Some words are missing. Use the words in brackets to form a word that fits into each gap.

## Know Your Rights !



If you are a regular shopper (*SHOP*), you ought to make sure you know your consumer (*CONSUME*) rights. For example, did you know that TV, radio and newspaper advertisement (*ADVERTISE*) have to tell the truth? If they say something about a product (*PRODUCE*) that isn't true, they can be taken to court. Also, if you order something and you are promised delivery (*DELIVER*) before a certain date, you should get some money back if it doesn't arrive in time.

The general rule is : don't be afraid to make a complaint (*COMPLAIN*). And if a shop assistant (*ASSIST*) is unhelpful (*HELPFUL*) or rude, always insist on speaking to the management (*MANAGE*). The shop certainly doesn't want to lose one of its customers (*CUSTOM*). Now that more and more people are buying things online, shops have to do more for the happiness (*HAPPY*) of the buyers.

## GAP FILL

# "G20 leaders agree to help Afghanistan"

The G20 is a (1) group of 19 rich countries plus the European Union. It meets to talk about and act on (2) major world problems. It has just met to discuss the (3) future of Afghanistan. Leaders of the G20 promised to stop Afghanistan falling into (4) deeper economic chaos. Since the Taliban took over Afghanistan in August, the economy has almost (5) collapsed. Germany's leader Angela Merkel said it was essential to help Afghanistan. She said if the country's (6) financial system collapsed, no humanitarian aid could be given. She added: "To look on as 40 million people (7) descend into chaos because there's no financial system must not be the (8) goal of the international community."

The G20 leaders will (9) involve the Taliban in sending humanitarian aid to Afghanistan. Mario Draghi, the Italian prime minister and (10) current leader of the G20, said: "It is very hard to see how you can help people in Afghanistan (11) without involving the Taliban." The EU said it would increase the (12) amount of aid it gives the country to \$1.15 billion. The IMF and World Bank said they would also provide aid but did not say how (13) much. The Taliban's acting foreign minister, Amir Khan Muttaqi, said: "The international community needs to (14) start cooperating with us." He said the aid would help the Taliban to stop (15) insecurity in the country. He said it would also help the Taliban to "engage positively with the (16) world".

future  
group  
goal  
financial  
deeper  
major  
descend  
collapsed

amount  
current  
insecurity  
much  
involve  
world  
without  
start