


Assessment

BANKING

A. Reading

Read the screen.


Today's Credit Union

👤 Log Out

◀ Back to Accounts
◀ Back to Main Menu

Transfer Funds

From

Ralph's Main Chequing 99008976 ▼

To

tanishakumar@childcare.com +

Amount

\$150.00

Transfer fee: \$1.00

When

Weekly on Fridays ▼

Personal Message

Thanks for babysitting!

Complete Transfer

Cancel

ⓘ To add a new recipient, click on the + button in the "To" field. You will need an email or mobile phone number. You will also need to set up a security question.

Assessment cont.

B. Questions

Use the reading from Part A and what you've learned about banking to answer these questions.

1. Where would a bank client see this information?
2. What type of Internet banking transaction is this client ready to do?
3. How much money does the client have in his/her account right now?
4. Who is Tanisha Kumar?
5. How often will this client make the transfer?
6. How can the client add a new recipient for e-transfers?
7. What do you think the customer should do if he/she wants to read this credit union's FAQ?
8. Has the recipient already received the funds?
9. What should the customer do if he/she decides not to complete the transfer?
10. What special note did this client leave for the recipient?