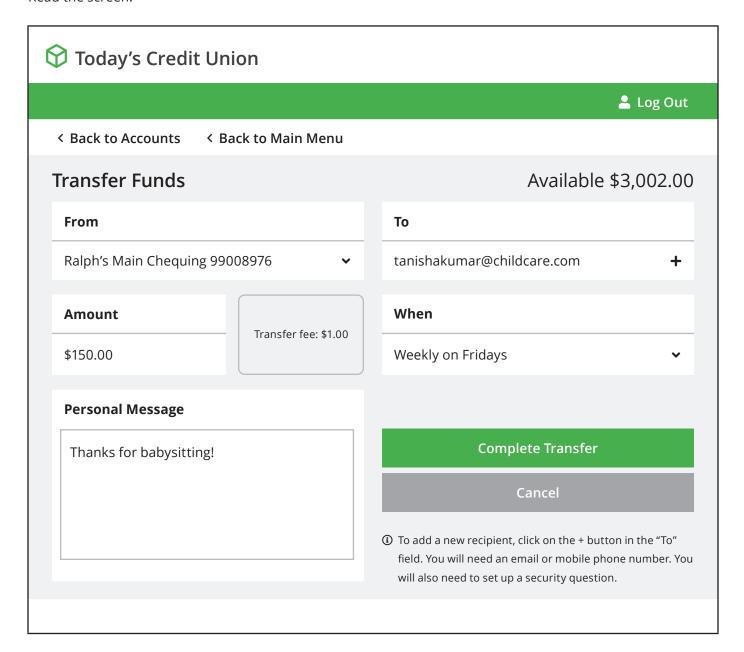


Assessment

BANKING

A. Reading

Read the screen.





Assessment cont.

B. Questions

Use the reading from Part A and what you've learned about banking to answer these questions.

- 1. Where would a bank client see this information?
- 2. What type of Internet banking transaction is this client ready to do?
- 3. How much money does the client have in his/her account right now?
- 4. Who is Tanisha Kumar?
- 5. How often will this client make the transfer?
- 6. How can the client add a new recipient for e-transfers?
- 7. What do you think the customer should do if he/she wants to read this credit union's FAQ?
- 8. Has the recipient already received the funds?
- 9. What should the customer do if he/she decides not to complete the transfer?
- 10. What special note did this client leave for the recipient?