

Listening to Medical Dialogues: Transcripts



See MP3 file with this module for the recording.

DIALOGUE A: Mr. Singh at the Receptionist's Desk

Receptionist: Hello. How can I help you?

Patient: I need to see a doctor. I have a headache and I feel nauseous.

Receptionist: Have you been to this clinic before?

Patient: No

Receptionist: Ok. May I see your health care card and photo ID please?

Patient: Oh...just a minute. Here.

Receptionist: Thank you. Mr. Singh, are you still at this address?

Patient: Yes. 50 Fulton Way

Receptionist: What is your phone number?

Patient: 403 854 9578

Receptionist: Right – 403 854 9578. Next, you'll need to fill out this medical history form. Return it to me after you fill it out.

DIALOGUE B: Mr. Chan talking to the nurse

Nurse: Hello Mr. Chan. What seems to be the problem?

Patient: I have a sore throat. I am having trouble swallowing and now my ears hurt.

Nurse: How long have you had these symptoms?

Patient: About 2 days.

Nurse: Ok. Let's take your temperature. Hmmmm. You have a slight fever. Your temperature is 39 degrees. Any other symptoms?

39 degrees Celsius

Patient: I am tired and my body aches.

Fahrenheit

Nurse: Ok. Stay here. The Doctor will be in shortly.

Patient: Thank you.

DIALOGUE C: Anna talking to the Doctor

Doctor: Hello Anna. I understand you have a swollen knee. What happened?

Patient: I was walking my son to school and I slipped on the ice.

Doctor: Oh dear. It has been a bad winter. Let's look at your knee. Please straighten your knee. Stand up. Does this hurt?

Patient: Yes, but it is not too bad.

Doctor: You can sit down now. Your knee is not broken but it looks like a minor sprain.

Patient: Is that bad?

Doctor: No, it is a little swollen. You need to put ice on it. So every hour, put ice on your knee for 15 minutes – and then 45 minutes with no ice. Try not to walk on it. Take 2 aspirin

every 4 hours to help reduce the swelling and for the pain. **If it is not better in 3 or 4 days, come back.**

Patient: Okay. Thank you.

DIALOGUE D: Mohamad talking to the Doctor

Doctor: Hello Mohamad. I'm Dr. Smith. I see you hurt your wrist. **How did it happen?**

Patient: I was playing soccer and my team mate ran into me and knocked me down. I landed on my wrist funny.

Doctor: Ouch. Did you only hurt your wrist? You didn't hit your head?

Patient: No only my wrist.

Doctor: Ok. I'm glad you didn't hit your head. Now, let's take a look at your wrist. I'm going to move your wrist and fingers a bit. Does this hurt?

Patient: Yes – it really hurts.

Doctor: Okay. I am going to send you for an x-ray. We need to make sure it isn't broken. Take this x-ray requisition next door to get your x-ray. When you are finished, come back. Then we'll decide what to do next.

Patient: Okay. I get the x-ray now and then come back right away?

Doctor: Yes, I'll see you after the x-ray.

DIALOGUE E: Simon talking to the Doctor

Doctor: Hello Simon. The nurse says you have a rash on your arms. Let's take a look. **When did this start?**

Patient: This **weekend after I was walking in the woods.**

Doctor: Ah yes. **This rash looks like poison ivy. Have you scratched the rash?**

Patient: It really itches but I have been careful not to scratch it.

Doctor: It is good you didn't scratch it. The rash is only on your right arm. It will go away in about 1 weeks if you don't scratch it.

Patient: But it really itches!

Doctor: Of course. **Use calamine lotion on your rash.** I have written the name down for you. As well, place a cool, **wet cloth on the rash for 15 to 30 minutes** several times a day. Come back if the **rash spreads to your body or** it looks infected.

Patient: Okay. I will be happy to stop the itching.