EMPLOYMENT GOALS, TELEPHONE

READING INSTRUCTIONS “SHAW HOME PHONE”

Read the Shaw Home Telephone Guide. Find the necessary info in the instruction manual and answer the questions

VOICEMAIL section

1.What are the steps (5) tow set up Voicemail?

2.What is the number to dial to access Voicemail from home?

3.What is the number to call if you want to access Voicemail from anywhere in Canada ?

4.what is the website to visit if you want to change the amount of rings before Voicemail pickup?

CALL FORWARD SECTION

5.What is the number to dial as the first step to set up the Call Forward option?

CALL WAITING SECTION

6.what procedure should you follow when you want to answer a call while you are already on the phone?

7. what is the procedure to temporarily disable Call Waiting?

CUSTOMER CARE SECTION

8.what’s the website to register for MyAccount?

9.what are the two steps to create a new account?

10.What are the two steps to sign in to MyAccount?