

Telephone Terminology

1

Here are some words and phrases related to telephoning. Write the correct letter on the lines to match each word to its meaning.

- | | |
|------------------------------------|--|
| 1. <u>l</u> _____ airtime | a. the sound the phone makes when you pick up the receiver |
| 2. <u>d</u> _____ unlisted number | b. a complete list of phone numbers published in a book or online |
| 3. <u>e</u> _____ digit | c. an old-fashioned type of telephone with a circular dial that turns |
| 4. <u>h</u> _____ busy signal | d. a phone number that the subscriber chooses not to have published in the public directory |
| 5. <u>o</u> _____ call display | e. another word for number |
| 6. <u>m</u> _____ voice mail | f. a symbol that looks like this (*) on a telephone key pad |
| 7. <u>p</u> _____ collect call | g. a phone line that requires a wire or fibre optical cable to make connections |
| 8. <u>i</u> _____ conference call | h. a beeping sound that tells you the person you are calling is on the phone with someone else |
| 9. <u>r</u> _____ to dial | i. a telephone call in which three or more persons in different locations participate |
| 10. <u>a</u> _____ dial tone | j. a telephone on which you press number keys to make a call |
| 11. <u>b</u> _____ directory | k. the sound the phone makes when somebody calls |
| 12. <u>g</u> _____ landline | l. the amount of time spent talking on a cell phone |
| 13. <u>n</u> _____ pound key | m. a system for recording telephone messages where the messages are saved in a central location |
| 14. <u>f</u> _____ star key | n. another name for the number sign (#) key on a telephone |
| 15. <u>k</u> _____ ring tone | o. a feature of your phone that allows you to see the name and/or phone number of the caller |
| 16. <u>c</u> _____ rotary phone | p. a long-distance telephone call made through the operator which is paid for by the person receiving the call |
| 17. <u>j</u> _____ touchtone phone | r. to select numbers on the phone to make a telephone call |